



Ability Health & Rehabilitation, LLC.

Medication Management Policy Addendum

July 27, 2016

Dear Clients,

We as an agency and as your individual providers have identified areas of concern and are adjusting our current prescribing policies to address these concerns. Some of the concerns that have been identified are a rising number of no shows/late cancelation appointments, non-compliance with taking medication as prescribed, and requesting medication refills without attending scheduled appointments.

Ability Health and Rehabilitation, LLC has always had a policy in place stating that repeated **no shows/late cancelations** can and often will result in the client being referred to another provider at another agency. The reasoning for this is that the appointment times available are few and there are many individuals waiting to see providers. **Short notice or no show cancelations** prevent the agency staff from being able to call in individuals from the waitlist, as well as wastes provider time and agency resources that could be utilized to help others. Effective immediately Ability Health and Rehabilitation will be enforcing this policy.

Going forward all clients who are prescribed medications in the class of **“Benzo’s”** will have to sign a medication compliance and understanding contract. This contract will outline the rules by which a client must comply to in order to receive a **“Benzo”** Class drug prescription from this office and its providers. The changes are out lined below:

- Medications will be prescribed to the minimum quantity necessary as to last until the next scheduled appointment.
- Clients must bring their current prescription bottles with them to their medication management appointments.
- A one month supply is the maximum quantity that will be prescribed.

- Refills **will NOT BE ISSUED** if you are not seen by a provider, except in emergency situations and then only enough medication will be prescribed as to last you until the first available appointment time.

Failure to adhere to these rules will result in denial of refills and or referral out to another provider. Examples of **“Benzo”** class drugs are as follows:

- Xanax
- Librium
- Clonazepam
- Alprazolam
- Diazepam
- Rohypnol
- Lorazepam
- Ativan
- Versed
- Restoril
- Ambien
- Lunesta

The management and staff at Ability Health and Rehabilitation, LLC take the appropriate care and treatment of our clients very seriously and thank you in aiding us in making these changes to ensure appropriate care is given to all of our clients.

By signing and dating below you are acknowledging that you have received a copy of this policy update and are agreeing to the terms and conditions laid forth in this document as well as the previously existing member rights and responsibilities you signed upon entering services with Ability Health and Rehabilitation, LLC.

Client/Guardian Signature	Date

Client/Guardian Printed Name	Date

Ability Health and Rehabilitation, LLC Staff Signature	Date